Kodak EasyShare C300 digital camera

User's guide

www.kodak.com

For interactive tutorials, www.kodak.com/go/howto

For help with your camera, www.kodak.com/go/c300support

Eastman Kodak Company
Rochester, New York 14650
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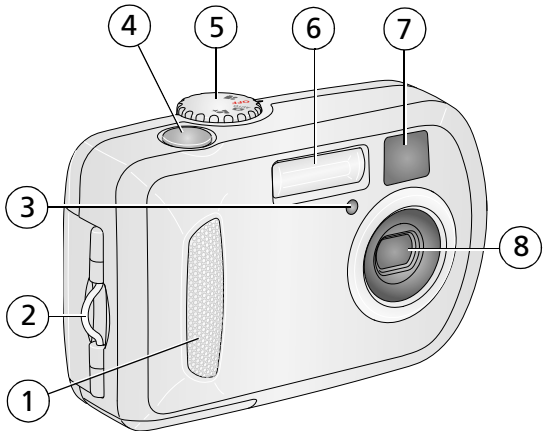
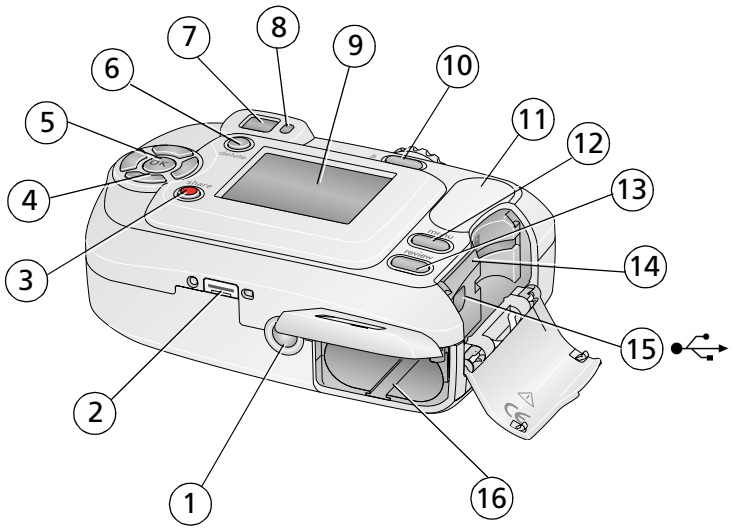
P/N 4J3133

Front view



1 Grip
2 Wrist strap post
3 Self Timer/Video light
4 Shutter button
5 Mode dial/Power
6 Flash unit
7 Viewfinder lens
8 Lens

Back view



1 Tripod socket
2 Dock connector
3 Share button
4 Controller buttons (4) ◀/▶ ▲/▼
5 OK button
6 Delete button
7 Viewfinder
8 Ready light
9 Camera screen (LCD: liquid crystal display)
10 Flash/Status ϟ button
11 Grip
12 Menu button
13 Review button
14 USB (Universal Serial Bus) port
15 Slot for **optional** SD/MMC card
16 Battery compartment

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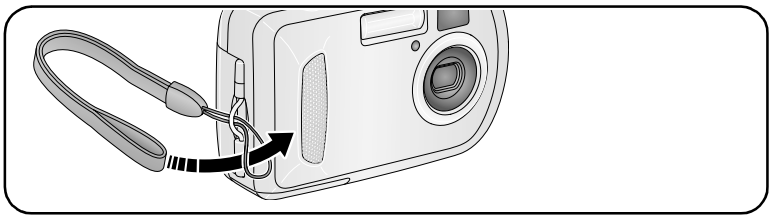
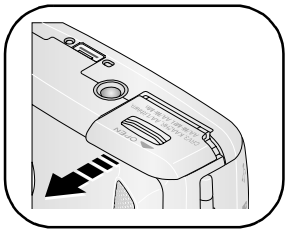
1 Setting up your camera

Attaching the wrist strap

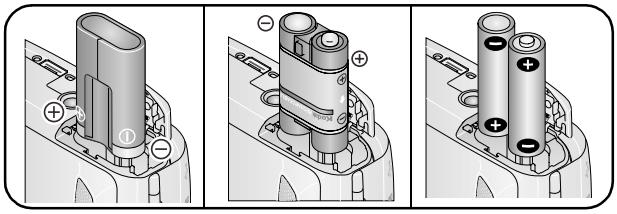


Loading the batteries



1 Open the battery door.

2 Load the battery, then close the battery door.



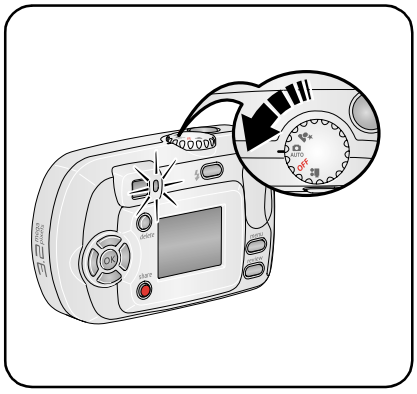
CRV3 lithium (non-rechargeable)

Ni-MH (rechargeable)

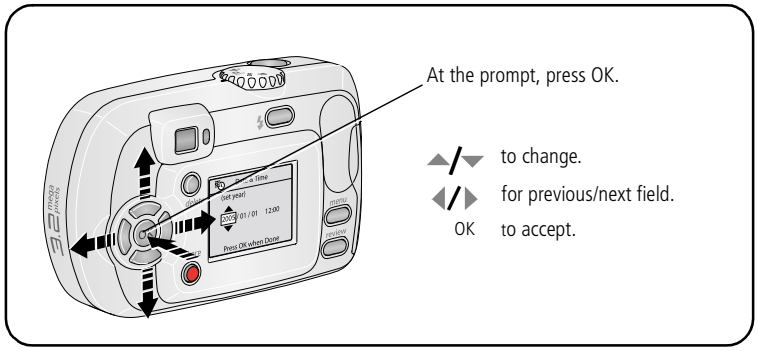
2-AA lithium, Ni-MH, or Oxy-Alkaline AA ZR6

For information on replacing batteries and extending battery life, see page 51.

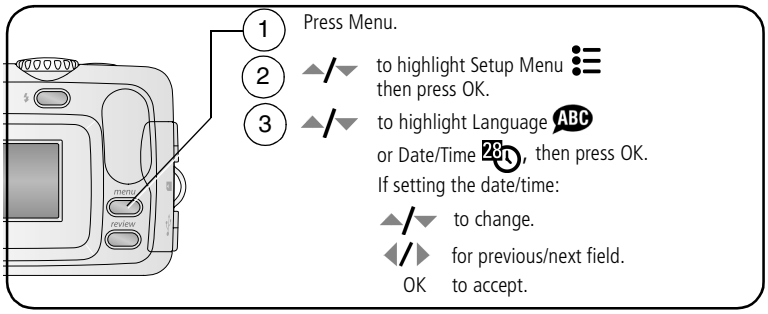
Turning on the camera



Setting the date/time, first time



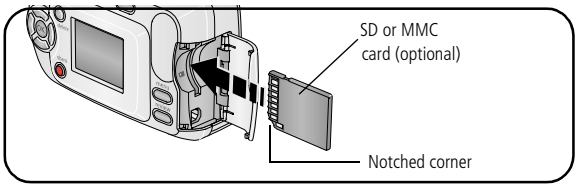
Setting the language and date/time, other times



Storing pictures on an SD or MMC card

Your camera has 16 MB of internal memory. You can purchase an SD or MMC card to conveniently store more pictures and videos.

NOTE: We recommend Kodak SD and MMC cards. When using the card for the first time, format it in this camera before taking pictures (see page 26).



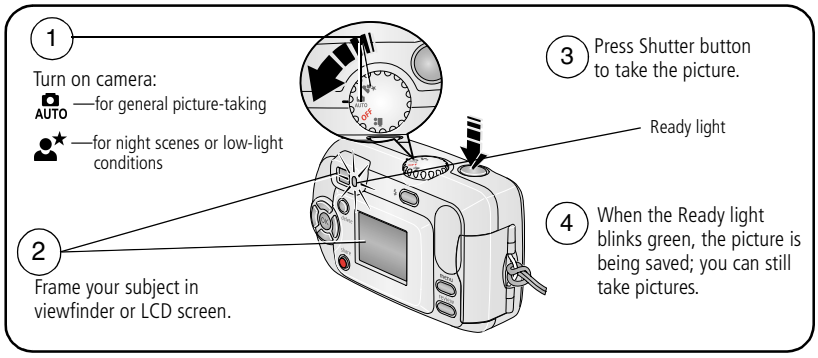
CAUTION:

A card can only be inserted one way; forcing it may cause damage. Inserting or removing a card when the Ready light is blinking may damage pictures, card, or camera.

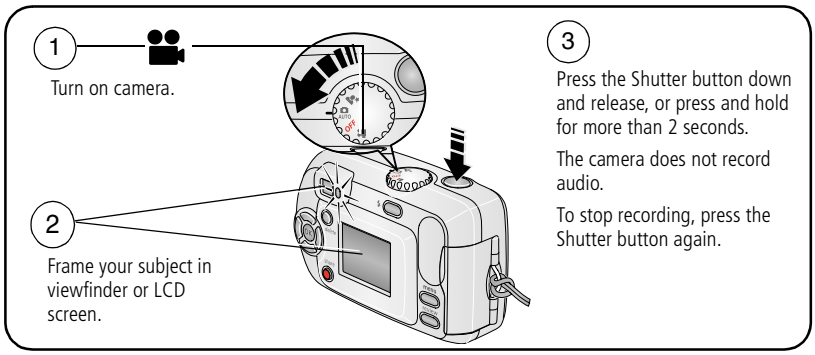
See page 48 for storage capacities. Purchase SD or MMC cards at a dealer of Kodak products or www.kodak.com/go/c300accessories.

2 Taking pictures and videos

Taking a picture



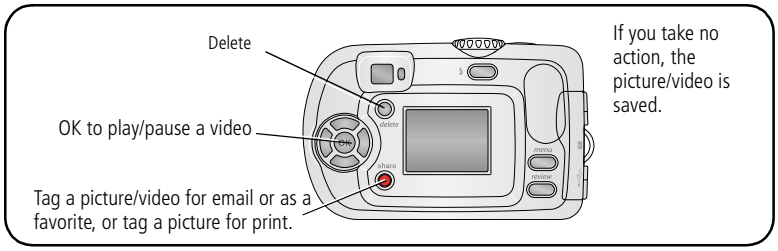
Taking a video



Reviewing the picture or video just taken

After you take a picture or video, the LCD screen displays a Quickview for approximately 5 seconds.

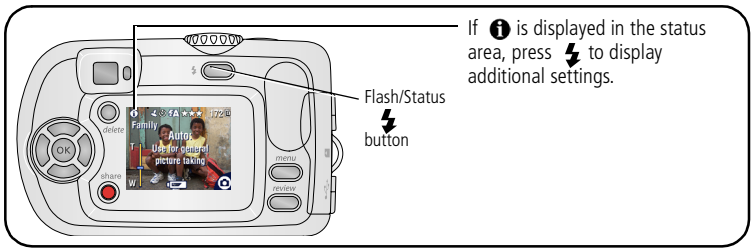
While the picture or video and 🗑 are displayed:



To view pictures and videos anytime, see page 8.

Checking camera and picture status

The icons that appear on the camera screen indicate the active camera and picture settings.



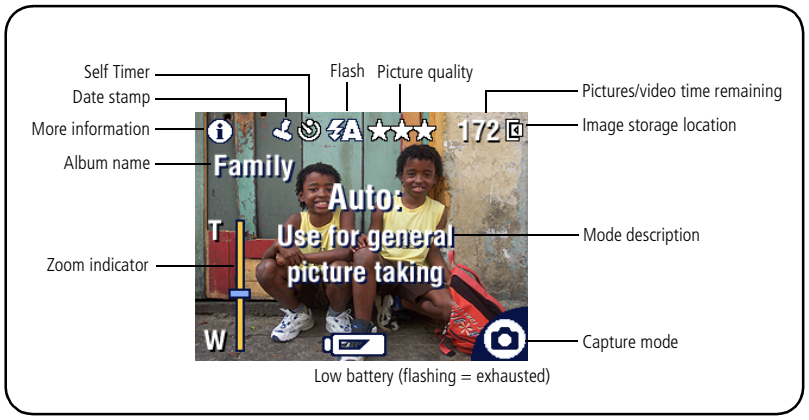
Using the camera screen as a viewfinder

IMPORTANT: *The Liveview feature significantly depletes battery power; use it sparingly.*

1. Turn the Mode dial to any Still mode.
2. Press the OK button to turn on the camera screen.
3. Frame your subject in the camera screen.
4. Press the Shutter button to take the picture.
5. To turn off the camera screen, press the OK button.

To make the camera screen turn on whenever the camera is on, see Liveview, page 25

Picture/video capture screens



Using digital zoom

Use digital zoom in any Still mode to get up to 5X closer to your subject.

IMPORTANT: *You may notice a decrease in printed image quality when using digital zoom. The blue slider on the zoom indicator pauses, then turns red when the picture quality is less than 1 MP. For an acceptable 4 x 6 in. (10 x 15 cm) print, ensure that the slider remains blue.*

Zoom indicator

1. Press the OK button to turn on the camera screen, then press ▶ to activate digital zoom.

   The camera screen displays the zoomed image and the zoom indicator.

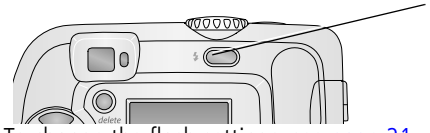
2. Press ◀ ▶ to zoom in or out (T -Telephoto or W - Wide).
3. Press the Shutter button to take the picture.

   To turn off digital zoom, from the lowest setting, press ◀.

NOTE: You cannot use digital zoom for video recording.

Using the flash

Use the flash when you take pictures at night, indoors, or outdoors in heavy shadows. Flash is effective between 2.6 - 7.9 ft (0.8 - 2.4 m). You can only change the flash setting in Still modes.



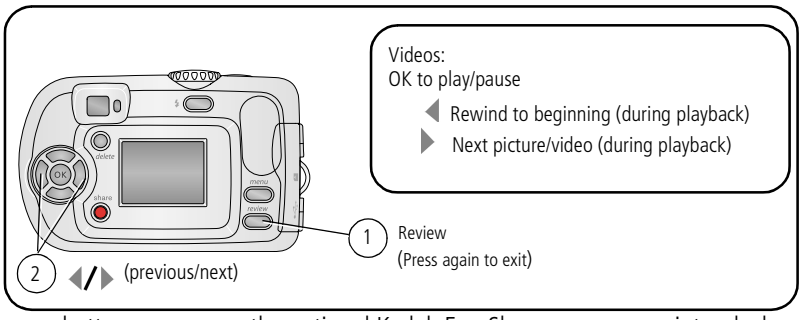
Press the ϟ button repeatedly to scroll through flash options (see Flash modes table).

The active flash icon is displayed in the camera screen status area (see page 5).

To change the flash settings, see page 21.

Reviewing pictures and videos

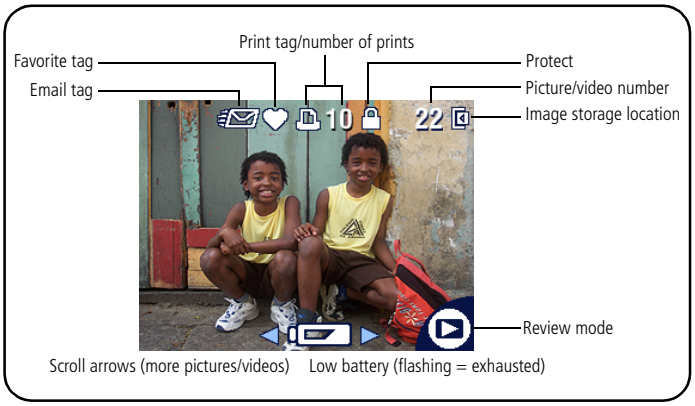
Press the Review button to view and work with your pictures and videos.



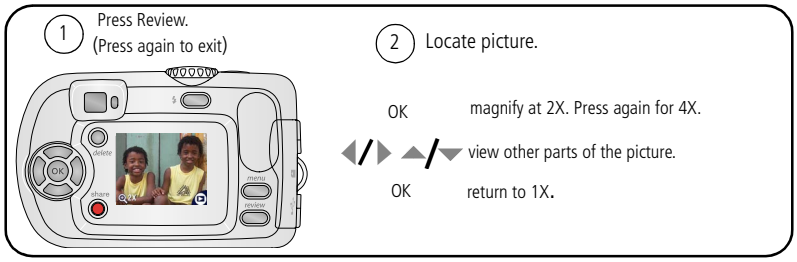
To save battery power, use the optional Kodak EasyShare camera or printer dock, or Kodak 3-volt AC adapter. (See www.kodak.com/go/c300accessories.)

NOTE: Pictures taken at Best (3:2) quality setting are displayed at a 3:2 aspect ratio with a black bar at the top of the screen.

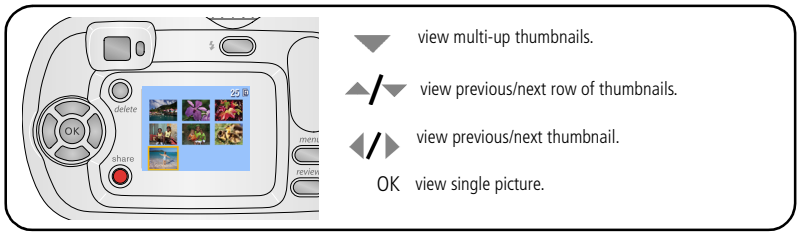
What the review icons mean



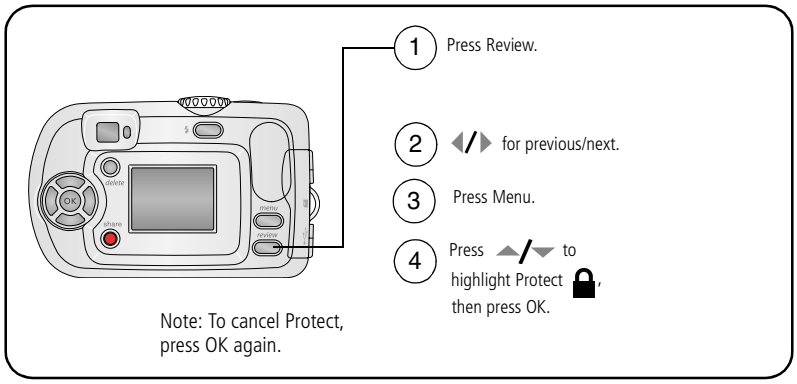
Magnifying a picture during review



Viewing multi-up (thumbnails) during review



Protecting pictures and videos from deletion

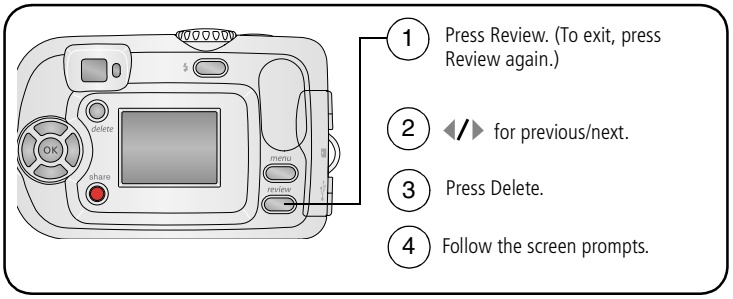


The picture or video is protected and cannot be deleted. The Protect icon appears with the protected picture or video.

Press the Menu button to exit.

CAUTION:
Formatting internal memory or an SD or MMC card deletes all (including protected) pictures, videos. (Formatting internal memory also deletes email addresses, album names, and favorites. To restore them, see EasyShare software Help.)

Deleting pictures and videos



PICTURE or VIDEO—deletes the displayed picture or video.

EXIT—exits the Delete screen.

ALL—deletes all pictures and videos from your current storage location.

NOTE: To delete protected pictures and videos, remove protection before deleting.

3 Transferring and printing pictures

CAUTION:
Install Kodak EasyShare software *before* **connecting the camera or optional dock to the computer. Failure to do so may cause the software to load incorrectly.**

Minimum system requirements

Windows OS-based computers

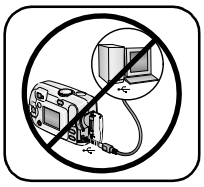
- Windows 98, 98SE, ME, 2000 SP1, or XP OS
- Internet Explorer 5.01 or higher
- 233 MHz processor or greater
- 64 MB RAM (128 MB RAM for Windows XP OS)
- 200 MB hard disk space available
- CD-ROM drive
- Available USB port
- Color monitor, 800 x 600 pixels (16-bit or 24-bit recommended)

Macintosh computers

- Power Mac G3, G4, G5, G4 Cube, iMac; PowerBook G3, G4; or iBook computers
- Mac OS X version 10.2.3, 10.3
- Safari 1.0 or higher
- 128 MB RAM
- 200 MB hard disk space available
- CD-ROM drive
- Available USB port
- Color monitor, 1024 x 768 pixels (thousands or millions of colors recommended)

NOTE: To download EasyShare software, visit www.kodak.com/go/c300downloads.

Installing the software



CAUTION:

Install Kodak EasyShare software *before* **connecting the camera or optional dock to the computer. Failure to do so may cause the software to load incorrectly.**

1. Close all software applications that are open on your computer (including anti-virus software).
2. Place the Kodak EasyShare software CD into the CD-ROM drive.
3. Load the software:

   Windows OS-based computer—if the install window does not appear, choose Run from the Start menu and type **d:\setup.exe** where **d** is the drive letter that contains the CD.

   Mac OS X—double-click the CD icon on the desktop, then click the Install icon.
4. Follow the on-screen instructions to install the software.

   Windows OS-based computer—select Typical to automatically install the most commonly used applications. Select Custom to choose the applications you wish to install.

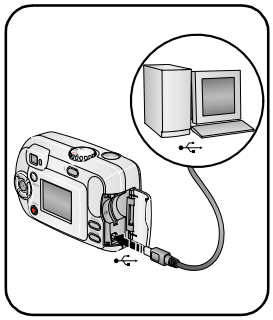
   Mac OS X—follow the on-screen instructions.

NOTE: When prompted, take a few minutes to electronically register your camera and software. This lets you receive information regarding software updates and registers some of the products included with the camera. You must be connected to your Internet service provider to register electronically. To register later, see www.kodak.com/go/register.

5. If prompted, restart the computer. If you turned off anti-virus software, turn it back on. See the anti-virus software manual for details.

For information on the software applications included on the Kodak EasyShare software CD, click the Help button in the Kodak EasyShare software.

Transferring pictures with the USB cable



1. Turn off the camera.
2. Plug the labeled ⇔ end of the USB cable into the labeled USB port on your computer. See your computer user's guide for details.
3. Plug the other end of the USB cable into the labeled USB port on the camera.
4. Turn on the camera.

   Kodak EasyShare software opens on your computer. The software prompts you through the transfer process.

NOTE: Visit www.kodak.com/go/howto for an online tutorial on connecting.

Also available for transferring

You can also use these Kodak products to transfer your pictures and videos.

- Kodak EasyShare camera dock, Kodak EasyShare printer dock (see page 17)
- Kodak multi-card reader, Kodak SD multimedia card reader-writer

Purchase these and other accessories at a dealer of Kodak products or www.kodak.com/go/c300accessories.

Printing pictures

Printing with a Kodak EasyShare printer dock

Dock your camera to the Kodak EasyShare printer dock and print directly—with or without a computer. Purchase this and other accessories at a dealer of Kodak products or www.kodak.com/go/c300accessories.

Ordering prints online

Kodak EasyShare print service (provided by Ofoto at www.ofoto.com) is one of the many online print services offered in the Kodak EasyShare software. You can easily:

- Upload your pictures.
- Edit, enhance, and add borders to your pictures.
- Store pictures, and share them with family and friends.
- Order high-quality prints, photo greeting cards, frames, and albums—and have them delivered to your door.

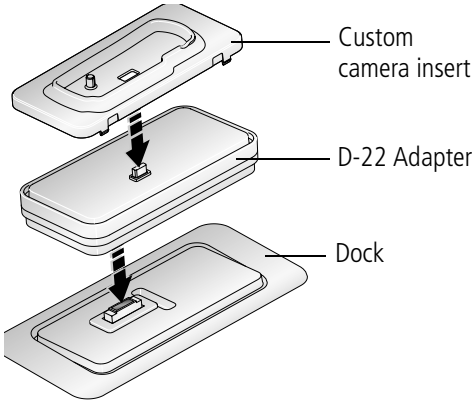
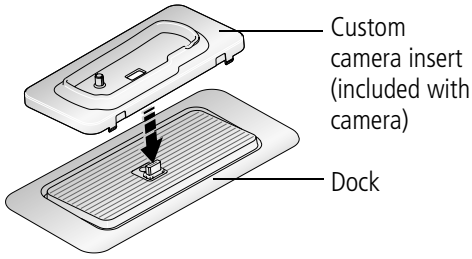
Printing pictures from your computer

For details on printing pictures from your computer, click the Help button in the Kodak EasyShare software.

Printing from an optional SD or MMC card

- Automatically print tagged pictures when you insert your card into a printer with an SD or MMC card slot. See your printer user's guide for details.
- Make prints at an SD or MMC-capable Kodak picture maker. (Contact a location prior to visiting. See www.kodak.com/go/picturemaker.)
- Take the card to your local photo retailer for professional printing.

Dock compatibility for your camera

Kodak EasyShare dock	Docking configuration
■ printer dock 4000 ■ camera dock II ■ LS420, LS443 camera dock	Not compatible
■ printer dock ■ printer dock plus ■ printer dock 6000 ■ camera dock 6000	
■ others, including series 3 printer docks and camera docks	

Purchase camera docks, printer docks, and other accessories at a dealer of Kodak products or www.kodak.com/go/c300accessories.

4 Doing more with your camera

Putting yourself in the picture or video

The Self Timer creates a 10-second delay between the time you press the Shutter button and the time the picture or video is taken.

1. Turn the Mode dial to any Still mode for pictures, or to Video for videos, then press the Menu button.
2. Press ▲/▼ to highlight Self Timer, then press the OK button.
3. Highlight On, then press the OK button.
4. Press the Menu button to turn off the menu screen.

   The Self Timer icon appears in the status area.
5. Place the camera on a flat surface or use a tripod.
6. Compose the scene.

   Press the Shutter button, then move so that you are in the scene.

   The Self Timer light blinks slowly for 8 seconds (then quickly for 2 seconds) before the picture is taken.

   The Self Timer turns off after you take the picture or turn off the camera.

Running a slide show

Use the Slide Show to display your pictures and videos on the camera screen. To run a slide show on a television or on any external device, see page 20.

Starting the slide show

1 Press the Review button, then press the Menu button.

2 Press ▲/▼ to highlight Slide Show, then press the OK button.

3 Highlight Begin Show, then press the OK button.

Each picture and video is displayed once, in the order in which you took them.

4 To cancel the Slide Show, press the OK button.

Changing the slide show display interval

The default interval setting displays each picture for 5 seconds. You can set the display interval from 3 to 60 seconds.

1 On the Slide Show menu, press ▲/▼ to highlight Interval, then press the OK button.

2 Select a display interval.

To scroll through the seconds quickly, press and hold ▲/▼.

3 Press the OK button.

The interval setting remains until you change it.

Running a continuous slide show loop

When you turn on Loop, the slide show is continuously repeated.

1 On the Slide Show menu, press ▲/▼ to highlight Loop, then press the OK button.

2 Highlight On, then press the OK button.

The slide show repeats until you press the OK button or until battery power is exhausted. This setting remains until you change it.

Displaying pictures and videos on a television

You can display pictures and videos on a television, computer monitor, or any device equipped with a video input using a compatible Kodak EasyShare printer dock and an optional video cable (see the printer dock user's guide).

Purchase these and other accessories at a dealer of Kodak products.
Visit www.kodak.com/go/c300accessories.

Copying pictures and videos

You can copy pictures and videos from a card to internal memory or from internal memory to a card.

Before you copy, make sure that:

- A card is inserted in the camera.
- The camera's picture storage location is set to the location **from** which you are copying. See Image Storage, page 24.

Copy pictures or videos:

1. Press the Review button, then press the Menu button.
2. Press ▲/▼ to highlight Copy ▶▶, then press the OK button.
3. Press ▲/▼ to highlight an option:

   PICTURE or VIDEO—copies the current picture or video.

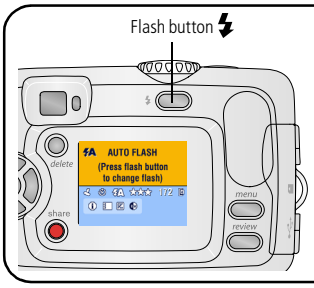
   EXIT—returns to the Review menu.

   ALL—copies all pictures and videos from your selected storage location to the other location.
4. Press the OK button.

NOTE: Pictures and videos are copied, not moved. To remove pictures and videos from the original location after copying, delete them (see page 11).

Tags that you applied for print, email, and favorites are not copied. Protection settings are not copied. To apply protection to a picture or video, see page 11.

Choosing a flash setting



Press the button repeatedly to scroll through flash options (see Flash modes table).

The active flash icon is displayed in the camera screen status area (see page 6).

NOTE:

- Off and Fill flash options revert to Auto when the camera is turned off.
- When the picture is taken with Auto or Fill flash selected, the camera flashes twice: once to set the exposure and once to take the picture. When the picture is taken with Red-eye flash selected, the camera flashes three times: once to set the exposure, once to reduce red-eye, and once to take the picture.

Flash modes	Flash fires
Auto Flash	When the lighting conditions require it.
Fill	Every time you take a picture, regardless of the lighting conditions. Use when the subject is in shadow or is "backlit" (when the sun is behind the subject).
Red-eye	So the subject's eyes become accustomed to the flash, then fires again when the picture is taken.
Off	Flash neverfires.

Changing picture-taking settings

You can change settings to get the best results from your camera:

1. In any mode, press the Menu button.
2. Press ▲/▼ to highlight the setting you wish to change, then press the OK button.
3. Choose an option, then press the OK button.
4. Press the Menu button to exit.

Setting	Icon	Options
Self Timer Put yourself in the picture or video.		See page 18.
Exposure Compensation (Still modes) Choose how much light enters the camera. *This setting remains until you change the Mode dial or turn off the camera.*		If pictures are too dark, increase the value. If pictures are too light, decrease the value.

Setting	Icon	Options
Picture Quality (Still modes) Set picture resolution. *This setting remains until you change it.*	★	**Best ★★★ (default)—** (3.2 MP, low compression) for printing up to 11 x 14 in. (28 x 36 cm); produces highest picture resolution, more detail, and largest file sizes **Best (3:2) ★★★—**(3.2 MP) ideal for printing 4 x 6 in. (10 x 15 cm) prints without cropping. Also for printing up to 11 x 14 in. (28 x 36 cm); some cropping may result. **Better ★★—**(3.2 MP, high compression) for printing up to 8 x 10 in. (20 x 25 cm); pictures are high resolution with smaller file size. **Good ★—**(0.8 MP) for emailing or screen display; pictures are lowest resolution with smallest file size.
Color Mode (Still modes) Choose color tones. *This setting remains until you change the Mode dial or turn off the camera.*	BW	**Color (default)—**for color pictures. **Black & White—**for black and white pictures. **Sepia—**for pictures with a reddish-brown, antique look.
Set Album Choose Album names.		See page 23.

Setting	Icon	Options
Video Length (Video mode) Choose the amount of recording time for videos. *This setting remains until you change it.*		**Maximum (default)—**records up to 30 seconds or until image storage is full. **Seconds—**records for the specified time or until image storage is full. NOTE: If the current image storage location does not have adequate space, some video length options are not displayed. See page 49 for storage capacities.
Image Storage Choose an image storage location. *This setting remains until you change it.*		**Auto (default)—**the camera uses the card if one is in the camera. If not, the camera uses internal memory. **Internal Memory—**the camera always uses internal memory, even if a card is installed.
Setup Menu Choose additional settings.		See page 24.

Customizing your camera

Use Setup to customize your camera settings.

1. In any mode, press the Menu button.
2. Press ▲/▼ to highlight Setup, then press the OK button.
3. Press ▲/▼ to highlight the setting you wish to change, then press the OK button.
4. Choose an option, then press the OK button.
5. Press the Menu button to exit.

Setting	Icon	Options
Return Return to previous menu.		
Liveview Change camera screen setting so that it is always on or always off (see page 25). *This setting remains until you change it.*		On or Off.
Date & Time Set the date and time. *This setting remains until you change it.*		See page 3.
Video Out Choose the regional setting that lets you connect the camera to a television or other external device. *This setting remains until you change it.*		**NTSC (default)**—used in most countries except those in Europe and China. North America and Japan use NTSC. **PAL**—used in Europe and China.

Setting	Icon	Options
Date Stamp (Still modes) Imprint the date on pictures. *This setting remains until you change it.*		Turn the Date Stamp on or off, or change the date stamp format.
Video Date Display (Video mode) Display capture date and time before the video starts. *This setting remains until you change it.*		Choose None, or choose a date and time format.
Language Display the camera screen text in different languages. *This setting remains until you change it.*		See page 3.
Format Format camera memory. **CAUTION: Formatting deletes all pictures and videos, including those that are protected. Removing a card during formatting may damage the card.**		**Memory Card**—deletes everything on the card; formats the card. **Cancel**—exits without making a change. **Internal Memory**—deletes everything in internal memory including email addresses, album names, and Favorites: formats the internal memory.
About		Display camera model and firmware information.

Viewing picture and video information

1 Press the Review button, then press the Menu button.

2 Press ▲/▼ to highlight Picture or Video Info, then press the OK button.

3 To view information on the next or previous picture or video, press ◀/▶.

4 Press the Menu button to exit.

Changing optional review settings

In Review mode, press the Menu button to access optional review settings.

	Magnify (pictures) (page 10)		Slide Show (page 19)
	Play Video (page 8)		Copy (page 20)
	Album (page 27)		Multi-up (page 10)
	Protect (page 11)		Picture/Video Information (page 27)
	Image Storage (page 24)		Setup Menu (page 24)

Pre-tagging for album names

Use the Set Album (Still or Video) feature to pre-select album names before you take pictures or videos. Then, all the pictures or videos you take are tagged with those album names.

First—on your computer

Use Kodak EasyShare software that came with your camera to create album names on your computer. Then copy up to 32 album names to the album name list on your camera the next time you connect the camera to the computer. See Kodak EasyShare software Help for details.

Second—on your camera

1 In any mode, press the Menu button.

2 Press ▲/▼ to highlight Set Album, then press the OK button.

3 Press ▲/▼ to highlight an album name, then press the OK button. Repeat to mark pictures or videos for albums.

Selected albums are noted with a check mark.

4 To remove a selection, highlight an album name and press the OK button. To remove all album selections, select Clear All.

5 Highlight Exit, then press the OK button.

Your selections are saved. If you turn on the LCD screen, your album selection is displayed on the screen. A plus (+) after the album name means more than one album is selected.

6 Press the Menu button to exit.

This setting remains until you change it.

Third—transfer to your computer

When you transfer the tagged pictures and videos to your computer, Kodak EasyShare software opens and categorizes your pictures and videos in the appropriate album. See the Kodak EasyShare software Help for details.

Tagging pictures/videos for albums

Use the Album feature in Review mode to tag the pictures and videos in your camera with album names.

First—on your computer

Use Kodak EasyShare software that came with your camera to create album names on your computer, then copy up to 32 album names to the camera's internal memory. See Kodak EasyShare software Help for details.

Second—on your camera

1. Press the Review button.
2. Press ◀/▶ to locate a picture, then press the Menu button.
3. Press ▲/▼ to highlight Album, then press the OK button.
4. Highlight an album, then press the OK button.

   The album name appears with the picture. A plus (+) after the album name means the picture was added to more than one album.

   To add other pictures to the same album, press ◀/▶ to scroll through the pictures. When the picture you want is displayed, press the OK button.

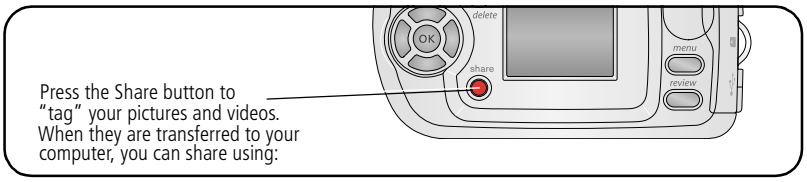
   To add the pictures to more than one album, repeat step 4 for each album.
5. To remove a selection, highlight an album name, then press the OK button. To remove all album selections, select Clear All.
6. Highlight Exit, then press the OK button.

   Your selections are saved.
7. Press the Menu button to return to Review mode.

Third—transfer to your computer

When you transfer the tagged pictures and videos to your computer, Kodak EasyShare software opens and categorizes your pictures and videos in the appropriate album. See Kodak EasyShare software Help for details.

Sharing your pictures



	Pictures	Videos
Print (page 16)	✔	
Email (page 32)	✔	✔
Favorites (page 32), for easy organization on your computer and for sharing on your camera	✔	✔

NOTE: Tags remain until removed. If a tagged picture or video is copied, the tag is **not** copied.

Tagging pictures for printing

1. Press the Share button.
2. Press ◀/▶ to locate a picture.
3. Press ▲/▼ to highlight Print, then press the OK button.*
4. Press ▲/▼ to select the number of copies (0 - 99). The default is one. Zero removes the tag for that picture.**

   The Print icon appears in the status area.
5. Press the OK button.
6. Press the Share button to exit.

* To tag all pictures in the image storage location, highlight Print All, press the OK

button, then select the number of copies as described above. Print All is not available in Quickview.

**To remove the print tagging for all pictures in the image storage location, highlight Cancel Prts, then press the OK button. You cannot cancel prints in Quickview.

Printing tagged pictures

When you transfer the tagged pictures to your computer, the Kodak EasyShare software print screen opens. For details on printing, click the Help button in the Kodak EasyShare software.

For more information on printing from your computer, or card, see page 31.

NOTE: For the best 4 x 6 in. (10 x 15 cm) prints, set the camera to Best (3:2) print quality setting. See page 23.

Tagging pictures and videos for emailing

First—on your computer

Use Kodak EasyShare software to create an email address book on your computer. Then, copy up to 32 email addresses to the camera's internal memory.

Second—tag pictures/videos on your camera

1. Press the Share button. Press ◀/▶ to locate a picture/video.
2. Highlight Email, then press the OK button.
3. Highlight an email address, then press the OK button.

   To tag other pictures/videos with the same address, press ◀/▶ to scroll through the pictures. When the picture or video you want is displayed, press the OK button.

   To send the pictures/videos to more than one address, repeat step 2 for each address.

   Selected addresses are checked.
4. To remove a selection, highlight a checked address and press the OK button. To remove all email selections, highlight Clear All.

5 Highlight Exit, then press the OK button.

Your selections are saved. The Email icon appears in the status area.

6 Press the Share button to exit.

Third—transfer and email

When you transfer the tagged pictures/videos to your computer, the Email screen opens and lets you send them to the addresses you specified. For details, click the Help button in the Kodak EasyShare software.

Tagging pictures and videos as favorites

1 Press the Share button.

2 Press ◀/▶ to locate a picture or video.

3 Press ▲/▼ to highlight Favorite ♥, then press the OK button.

The Favorite icon ♥ appears in the status area.

4 To remove the tag, press the OK button again.

5 Press the Share button to exit.

Using favorites on your computer

When you transfer Favorite pictures and videos to your computer, you can use Kodak EasyShare software to retrieve, organize, and label them by subject, date, event, or any category you choose. For details, click the Help button in the Kodak EasyShare software.

Need help?

Click the Help button in the Kodak EasyShare software for details on creating address books, and printing, emailing, and organizing tagged pictures on your computer.

5 Troubleshooting

When you have questions about your camera, start here. Additional technical information is available in the ReadMe file loated on the Kodak EasyShare software CD. For updates to Troubleshooting information, visit www.kodak.com/go/c300support.

Camera problems

Problem	Cause	Solution
Camera does not turn on.	Batteries are not installed correctly.	Install new batteries (page 1) or charge rechargeable batteries.
Camera does not turn off.	Camera has locked up.	Remove the battery, then reinsert or replace it. If the camera still does not function, contact Customer Support (page 43).
Pictures remaining number does not decrease after taking a picture.	Picture does not take up enough space to decrease the number.	The camera is operating normally. Continue taking pictures.
Short battery life with Kodak EasyShare Ni-MH rechargeable batteries.	Dirt or oxidation on the battery contacts.	Wipe the contacts with a clean, dry cloth (page 52) before loading batteries in the camera.
Stored pictures are corrupted.	Card was removed or the batteries expired while the ready light was blinking.	Retake picture. Do not remove card while the ready light is blinking. Keep rechargeable batteries charged.

Problem	Cause	Solution
In Review mode, you do not see a picture (or the expected picture) on the camera screen.	Camera may not be accessing the correct image storage location.	Check the image storage location setting (page 24).
In Review mode, a blue or black screen is displayed instead of a picture.	File format is unrecognized.	Transfer the picture to the computer (page 15).
Shutter button does not work.	Camera is not turned on.	Turn on the camera (page 2).
	Camera is processing a picture; the ready light (near the viewfinder) is blinking red.	Wait until the ready light stops blinking red before attempting to take another picture.
	Card or internal memory is full.	Transfer pictures to the computer (page 15), delete pictures from the camera (page 12), switch image storage locations (page 27), or insert a card with available memory (page 3).
	Shutter button was not pressed.	For best pictures, see page 4.
Slide show does not run on external video device.	Video Out setting is incorrect.	Adjust the camera Video Out setting (NTSC or PAL, page 25).
	External device is set incorrectly.	See the external device's user's guide.

Problem	Cause	Solution
Picture is too light.	Subject was too close for flash.	Move so there is at least 2.6 ft (0.8 m) between camera and subject.
	Too much light.	Decrease Exposure Compensation (page 22).
Picture is not clear.	Lens is dirty.	Clean the lens (page 53).
	Subject too close when taking picture.	Move so there is at least 2.6 ft (0.8 m) between the camera and the subject.
	Subject or the camera moved while the picture was taken.	Place the camera on a flat, steady surface or use a tripod.
Picture is too dark or underexposed.	Flash is not on.	Turn on the flash (page 7).
	Subject is too far away for the flash to be effective.	Move so there is no more than 7.9 ft (2.4 m) between the camera and the subject.
	Subject is in front of a bright light (backlit).	Use Fill flash (page 21) or change your position so light is not behind the subject.
	Not enough light.	Increase Exposure Compensation (page 22).
Camera does not recognize SD/MMC card.	Card may not be SD/MMC certified.	Purchase a certified SD/MMC card.
	Card may be corrupt.	Reformat the card (page 26). Caution: Formatting a card deletes all pictures and videos, including protected files.
	Card is not properly inserted in camera.	Insert a card into the slot, then push to seat (page 3).

Problem	Cause	Solution
Camera freezes up when a card is inserted or removed.	Camera detected an error when the card was inserted or removed.	Turn the camera off, then back on. Make sure the camera is turned off before inserting or removing a card.
Memory card full	Storage is full.	Insert a new card (page 3), transfer pictures to the computer (page 15), or delete pictures (page 12).
	Maximum number of files or folders is reached (or other directory concern).	Transfer pictures to the computer (page 15), then format the card or internal memory (page 26). Caution: Formatting a card deletes all pictures and videos, including protected files.

Camera/computer communications

Problem	Cause	Solution
The computer cannot communicate with the camera.	There is a problem with the configuration of the USB port on the computer.	See this file on the EasyShare software CD: USB.html Or, visit www.kodak.com/go/camerasupport
	Camera power is off.	Turn on the camera (page 2).
	Batteries are exhausted or are not charged.	Install new batteries (page 1) or charge rechargeable batteries.
	Some Advanced Power Management utilities on laptops turn off ports to save battery life.	See the Power Management section of the laptop user's guide to disable this feature.
	USB cable is not securely connected.	Connect cable to camera and computer port (page 15).
	Software is not installed.	Install the software (page 14).
	Software is installed incorrectly.	Disconnect the USB cable. Close all open applications. Re-install the software (page 14).
	Too many applications are running on the computer.	Disconnect camera from the computer. Close all software applications, reconnect camera.
	The Battery Monitor or similar software runs constantly.	Close that software before starting the Kodak software.

Problem	Cause	Solution
Cannot transfer pictures. (The Add New Hardware Wizard cannot locate drivers.)	Software is not installed.	Disconnect USB cable. (If using camera dock or printer dock, disconnect cable and remove camera from dock). Close all open applications. Re-install the software (page 14).
	Software is installed incorrectly.	Disconnect the USB cable. Close all open applications. Re-install the software (page 14).

Camera screen messages

Message	Cause	Solution
No images to display	There are no pictures in the current image storage location.	Change image storage location setting (page 24).
Memory card requires formatting	Card is corrupted or formatted for another digital camera.	Insert a new card (page 3) or format the card (page 26). Caution: Formatting a card deletes all pictures and videos, including protected files.
Memory card cannot be read (Please format memory card or insert another card)		
Remove USB cable in camera Restart computer if needed	USB cable is connected to camera while docked.	Unplug the USB cable from the camera.

Message	Cause	Solution
Internal memory requires formatting	Camera internal memory is corrupted.	Format the internal memory (page 26). Caution: Formatting deletes all pictures and videos, including protected files. (Formatting internal memory also deletes email addresses, album names, and Favorites. To restore them, see the Kodak EasyShare software Help.)
Internal memory cannot be read (Please format internal memory)		
No memory card (Files not copied)	There is no card in the camera. Pictures were not copied.	Insert a card (page 3).
Not enough space to copy files (Files not copied)	There is not enough space in the image storage location you are copying to (internal memory or the card).	Delete pictures from the image storage location you are copying to (page 12), or insert a new card (page 3).
Memory card is locked (Insert new memory card)	Card is write-protected.	Insert a new card (page 3) or change the image storage location to internal memory (page 24).
Read-only memory card, change to internal memory to capture		
Memory card is unusable (Insert new memory card)	Card is slow, corrupted, or unreadable.	Insert a new card (page 3) or format the card (page 26). Caution: Formatting a card deletes all pictures and videos, including protected files.

Message	Cause	Solution
Date and time have been reset	This is the first time you turned on the camera; or the batteries have been removed for an extended period of time; or the batteries are exhausted.	Reset the clock (page 3).
No address book on camera (Connect with computer to import address book)	No Email addresses appear because there is no address book.	Create and copy address book from computer. See the Kodak EasyShare software Help.
No album names on camera (Connect with computer to import album names)	Album names have not been copied to the camera from the computer.	Create and copy album names from computer. See the Kodak EasyShare software Help.
Can only mark image with 32 album names. Only the first 32 album names will be saved	The maximum number of album names (32) have been associated with an image. NOTE: Albums previously associated with an image persist even though they may not be contained in current album file on camera.	Delete one or more album names associated with the image (page 28).
High camera temperature. (Camera will be turned off.)	Internal temperature of the camera is too high for the camera to operate. The viewfinder light glows red and the camera turns off.	Leave the camera off until it's cool to the touch, then turn it back on. If the message reappears, contact Customer Support (page 43).

Message	Cause	Solution
Unrecognized file format	Camera cannot read the picture format.	Transfer the picture to the computer (page 15), or delete it (page 12).
Camera error #XXXX. See user's guide.	An error is detected.	Turn the Mode dial off, then back on. If the message reappears, contact Customer Support (page 43).

Camera ready light status

Status	Cause	Solution
Ready light does not turn on and the camera does not work.	Camera is not turned on.	Turn on the camera (page 2).
	Batteries are exhausted or are not charged.	Install new batteries (page 1) or charge rechargeable batteries.
	Mode dial was on when batteries were reloaded.	Turn Mode dial off, then back on.
Ready light blinks green.	Picture is being processed and saved to the camera.	Camera is operating normally.
Ready light blinks amber.	Flash is not charged.	Wait. Resume picture taking when the light stops blinking and turns green.
	Camera is initializing.	
Ready light blinks red and camera turns off.	Batteries are low or exhausted.	Install new batteries (page 1) or charge rechargeable batteries.

Status	Cause	Solution
Ready light glows steady red.	Camera's internal memory or card is full.	Transfer pictures to the computer (page 15), delete pictures from the camera (page 12), switch image storage locations (page 27), or insert a card with available memory (page 3).
	Camera processing memory is full.	Wait. Resume picture taking when the light turns green.
	Card is read-only.	Change the image storage location to internal memory (page 27), or use a different card.
Ready light glows steady green.	Camera is on; ready to take a picture or video.	Camera is operating normally.

6 Getting help

Helpful Web links

Help with your camera	www.kodak.com/go/c300support
Help with Windows operating system and working with digital pictures	www.kodak.com/go/pcbasics
Download the latest camera software and firmware	www.kodak.com/go/c300downloads
Optimize your printer for truer, more vibrant colors	www.kodak.com/go/onetouch
Get support for cameras, software, accessories, more	www.kodak.com/go/support
Purchase camera accessories	www.kodak.com/go/c300accessories
Register your camera	www.kodak.com/go/register
View online tutorials	www.kodak.com/go/howto

Software help

Click the Help button in the Kodak EasyShare software. Also, see the tutorial on the CD for help with connecting your camera to a computer.

Telephone customer support

If you have questions concerning the operation of the software or camera, you may speak with a customer support representative.

Before you call

Have the camera, camera dock, or printer dock connected to your computer. Be at your computer, and have the following information available:

- Operating system
- Processor speed (MHz)
- Computer model
- Amount of memory (MB)
- Exact error message you received
- Version of Kodak EasyShare software CD
- Camera serial number

Australia	1800 147 701	Netherlands	020 346 9372
Austria	0179 567 357	New Zealand	0800 440 786
Belgium	02 713 14 45	Norway/Norge	23 16 21 33
Brazil	0800 150000	Philippines	1 800 1 888 9600
Canada	1 800 465 6325	Portugal	021 415 4125
China	800 820 6027	Singapore	800 6363 036
Denmark	3 848 71 30	Spain	91 749 76 53
Ireland	01 407 3054	Sweden	08 587 704 21
Finland	0800 1 17056	Switzerland	01 838 53 51
France	01 55 1740 77	Taiwan	0800 096 868
Germany	069 5007 0035	Thailand	001 800 631 0017
Greece	00800 441 25605	UK	0870 243 0270
Hong Kong	800 901 514	United States	1 800 235 6325
India	91 22 617 5823	Outside the United States	585 726 7260
Italy	02 696 33452	International Toll Line	+44 131 458 6714
Japan	03 5540 9002	International Toll Fax	+44 131 458 6962
Korea	00798 631 0024		

For the most up-to-date listings, visit:
http://www.kodak.com/US/en/digital/contacts/DAIInternationalContacts.shtml

7 Appendix

Camera specifications

For more specifications, visit www.kodak.com/go/c300support.

Kodak EasyShare c300 digital camera		
Color		24-bit, millions of colors
Color modes		Color, black & white, sepia
Communication with computer		USB, via: USB cable; compatible EasyShare camera dock or printer dock
Dimensions	Width Depth Height	4.1 in. (103.5 mm) 1.6 in. (40.2 mm) 2.6 in. (65 mm)
	Weight	5.2 oz (147 g) excluding batteries or card
File format	Still	JPEG/EXIF v2.2 Exif Print
	Video	QuickTime (CODEC: motion JPEG)
Flash	Modes	Auto, Fill, Red-eye, Off
	Range	2.6 - 7.9 ft (0.8 - 2.4 m) at ISO 140
	Charging Time	Less than 7 seconds with charged battery
Image Sensor	1/2.7 in. interline transfer CCD, 4:3 aspect ratio, 2.6 µm square pixel, RGB Bayer CFA, 3.3 MP including optical black pixels	
ISO speed	Automatic: 100 - 200 (Still modes;140 with flash); 100 - 800 (Video mode)	

Kodak EasyShare c300 digital camera		
Lens	Type	Combination glass/plastic with cover glass lens protection
	Aperture	f/4.5
	Focal Length	37 mm (35 mm equivalent)
	Focus Distance	Standard Wide: 2.6 ft (0.8 m) to infinity
Liquid Crystal Display, LCD (Camera screen)		1.5 in. (37 mm), color, 280 x 220 pixels Preview rate: 20 fps
Operating Temperature		32 to 104° F (0 to 40° C)
Picture/Video storage		16 MB internal; optional MMC or SD Card
Pixel resolution (by Quality setting)	Best - 3.2 MP, low compression	2080 x 1544, 1/8 JPEG compressed
	Best (3:2) - 2.8 MP, print optimized	2080 x 1368, 1/8 JPEG compressed
	Better - 3.2 MP, high compression	2080 x 1544, 1/10 JPEG compressed
	Good - 0.8 MP	1024 x 768, 1/8 JPEG compressed
Power	Battery	2-AA non-rechargeable starter batteries, 2-AA lithium, 2-AA Ni-MH, CRV3, Ni-MH rechargeable battery pack
Self Timer		10 seconds
Tripod socket		Yes
Video Out		NTSC or PAL selectable
Video resolution		320 x 240 pixels, 15 fps
Viewfinder		Reverse Galilean
White balance		Auto
Zoom (Still mode only)		5X digital

Storage capacities

File sizes can vary. You may be able to store more or fewer pictures and videos. Favorites take up additional space in internal memory.

Picture storage capacity

	Approximate number of pictures			
	Best ★★★	**Best (3:2)** ★★★	**Better** ★★	**Good** ★
16 MB internal memory	17	19	21	67
16 MB SD/MMC	20	23	25	76
32 MB SD/MMC	40	46	50	152
64 MB SD/MMC	80	92	100	304
128 MB SD/MMC	160	184	200	608

Video storage capacity

	Minutes/seconds of video
16 MB internal memory	46 sec.
16 MB SD/MMC	53 sec.
32 MB SD/MMC	1 min., 50 sec.
64 MB SD/MMC	3 min., 44 sec.
128 MB SD/MMC	7 min., 31 sec.

Power-saving features

If no activity for	The camera	To turn it back on
1 minute	screen turns off.	Press the OK button.
8 minutes	enters auto power off.	Press any button (or insert or remove a card).
3 hours	turns off.	Turn Mode dial Off, then back on.

Important safety instructions

Using this product

- Read and follow these instructions before using Kodak products. Always follow basic safety procedures.
- The use of an accessory attachment that is not recommended by Kodak, such as an AC adapter, may cause fire, electric shock, or injury.
- If using this product in an airplane, observe all instructions of the airline.

CAUTION:
Do not disassemble this product; there are no user-serviceable parts inside. Refer servicing to qualified service personnel. Do not expose this product to liquid, moisture, or extreme temperatures.

Kodak AC adapters and battery chargers are intended for indoor use only. The use of controls, adjustments, or procedures other than those specified herein may result in exposure to shock and/or electrical or mechanical hazards.

Battery safety and handling

CAUTION:
When removing batteries, allow them to cool first; batteries may be hot.

- Read and follow all warnings and instructions supplied by the battery manufacturer.
- Use only batteries that are approved for this product.
- Keep batteries out of the reach of children.
- Do not allow batteries to touch metal objects, including coins. Otherwise, a battery may short circuit, discharge energy, become hot, or leak.
- Do not disassemble, install backward, or expose batteries to liquid, moisture, fire, or extreme temperature.
- Replace all batteries of a set at the same time. Do not mix new batteries with used ones. Do not mix rechargeable and non-rechargeable batteries. Do not mix lithium, Ni-MH, and Ni-Cd batteries together. Do not mix batteries of different chemistry types, grades, or brands. Failure to observe this precaution may cause leakage.
- Remove batteries when the product is stored for an extended period of time. In the unlikely event that battery fluid leaks inside the product, contact your local Kodak Customer Service representative.
- In the unlikely event that battery fluid leaks onto your skin, wash immediately with water and contact your local health provider. For additional health-related information, contact your local Kodak Customer Service representative.
- Dispose of batteries according to local and national regulations.

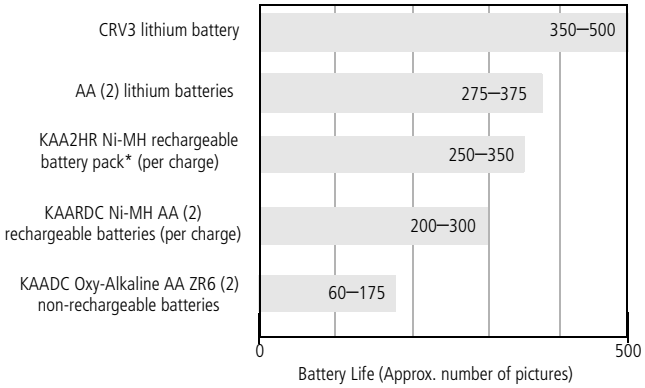
- Do not charge non-rechargeable batteries.

For more information on batteries, see
www.kodak.com/global/en/service/batteries/batteryUsage.jhtml

Battery information

Battery life for Kodak C-series digital cameras

Use the following batteries. Actual battery life may vary based on usage.



Battery life test method: CIPA (Camera & Imaging Products Association)
Memory card used in test: Kodak SD 128 MB memory card

* Included with the Kodak EasyShare camera dock and printer dock

We do not recommend or support alkaline batteries. For acceptable battery life, and to make sure your camera operates dependably, use the replacement batteries listed above.

Extending battery life

- Limit the following activities that quickly deplete battery power:
  - Reviewing your pictures on the camera screen (see page 8)
  - Using the camera LCD screen as a viewfinder (see page 5)
  - Excessive use of the flash (see page 21)
- Dirt on the battery contacts can affect battery life. Wipe the contacts with a clean, dry cloth before loading batteries in the camera.
- Battery performance is reduced at temperatures below 41°F (5°C). When using your camera in cold weather, carry spare batteries and keep them warm. Do not discard cold batteries that do not work; when they return to room temperature, they may be usable.

Visit www.kodak.com/go/c300accessories for:

Kodak EasyShare camera dock—powers your camera, transfers pictures to your computer, and charges the included Kodak EasyShare Ni-MH rechargeable battery pack.

Kodak EasyShare printer dock—powers your camera, makes 4 x 6 in. (10 x 15 cm) prints with or without a computer, transfers pictures, and charges the included Kodak EasyShare Ni-MH rechargeable battery pack.

Kodak 3-volt AC adapter—powers your camera.

IMPORTANT: *Do not use the AC adapter included with the Kodak EasyShare camera dock or printer dock to power your camera.*

Upgrading your software and firmware

Download the latest versions of the software included on the Kodak EasyShare software CD and the camera firmware (the software that runs on the camera). See www.kodak.com/go/c300downloads.

Additional care and maintenance

- If the camera has been subjected to inclement weather or you suspect water has gotten inside the camera, turn off the camera and remove the batteries and card. Allow all components to air-dry for at least 24 hours before using the camera again.
- Blow gently on the lens or camera screen to remove dust and dirt. Wipe gently with a soft, lint-free cloth or an untreated lens-cleaning tissue. Do not use cleaning solutions unless designed specifically for camera lenses. Do not allow chemicals, such as suntan lotion, to contact painted surfaces.
- Service agreements are available in some countries. Contact a dealer of Kodak products for more information.
- For digital camera disposal or recycling information, contact your local authorities. In the US, visit the Electronics Industry Alliance Web site at www.eiae.org or the Kodak Web site at www.kodak.com/go/c300support.

Warranty

Limited warranty

Kodak warrants Kodak EasyShare digital cameras and accessories (excluding batteries) to be free from malfunctions and defects in both materials and workmanship for one year from the date of purchase.

Retain the original dated sales receipt. Proof of the date of purchase will be required with any request for warranty repair.

Limited warranty coverage

This limited warranty will be honored only in the geographical location that Kodak digital cameras and accessories were purchased.

Kodak will REPAIR or REPLACE Kodak EasyShare digital cameras and accessories if they fail to function properly during the warranty period, subject to any conditions and/or limitations stated herein. Such repair service will include all labor as well as

any necessary adjustments and/or replacement parts. Such repair or replacement is the sole remedy under this warranty.

If replacement parts are used in making repairs, these parts may be remanufactured, or may contain remanufactured materials. If it is necessary to replace the entire product, it may be replaced with a remanufactured product.

Limitations

Request for Warranty service will not be accepted without proof of date of purchase, such as a copy of the original dated Kodak EasyShare digital camera or accessory sales receipt. (Always keep the original for your records.)

This warranty does not apply to the battery(s) used in digital cameras or accessories. This warranty does not cover circumstances beyond Kodak's control, nor problems caused by failure to follow the operating instructions in the Kodak EasyShare digital cameras and accessories User's Guides.

This warranty does not apply when failure is due to shipping damage, accident, alteration, modification, unauthorized service, misuse, abuse, use with incompatible accessories or attachments, failure to follow Kodak's operation, maintenance or repacking instructions, failure to use items supplied by Kodak (such as adapters and cables), or claims made after the duration of this warranty.

Kodak makes no other express or implied warranty for this product. In the event that the exclusion of any implied warranty is ineffective under the law, the duration of the implied warranty will be one year from the purchase date.

The option of replacement is Kodak's only obligation. Kodak will not be responsible for any special, consequential or incidental damages resulting from the sale, purchase, or use of this product, regardless of the cause. Liability for any special, consequential or incidental damages (including but not limited to loss of revenue or profit, downtime costs, loss of the use of the equipment, cost of substitute equipment, facilities or services, or claims of your customers for such damages resulting from the purchase, use or failure of the product), regardless of cause or for breach of any written or implied warranty is expressly disclaimed and excluded here from.

Your rights

Some states or jurisdictions do not allow exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Some states or jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

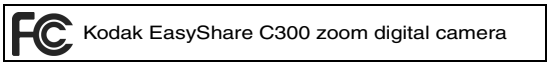
This warranty gives you specific rights, and you may have other rights which vary from state to state or by jurisdiction.

Outside the United States and Canada

In countries other than the United States and Canada, the terms and conditions of this warranty may be different. Unless specific Kodak warranty is communicated to the purchaser in writing by a Kodak company, no warranty or liability exists beyond any minimum requirements imposed by law, even though defect, damage, or loss may be by negligence or other act.

Regulatory compliance

FCC compliance and advisory



This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed or used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged

to try to correct the interference by one or more of the following measures: 1) reorient or relocate the receiving antenna; 2) increase the separation between the equipment and the receiver; 3) connect the equipment to an outlet on a circuit different from that to which the receiver is connected; 4) consult the dealer or an experienced radio/TV technician for additional suggestions.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Where shielded interface cables have been provided with the product or specified additional components or accessories elsewhere defined to be used with the installation of the product, they must be used in order to ensure compliance with FCC regulation.

Canadian DOC statement

DOC Class B Compliance—This Class B digital apparatus complies with Canadian ICES-003.

Observation des normes-Class B—Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

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